



## **Manor Club Terms and Conditions**

### **Eligibility**

The club card is only eligible for members who have signed up to the scheme and are in possession of an active club card, and must not under any circumstances be given to non-members to claim on their behalf.

Participants must be aged 18 years of age or older to claim any alcoholic drinks available from the club card.

There is no cost to participate in the scheme.

### **Manor Club Card**

#### **Marco Pierre White Steakhouse Bar & Grill - 15% off food & drinks**

A valid club card must be presented when ordering food and drinks at Marco Pierre White Steakhouse Bar & Grill to qualify for the discount.

The 20% discount is available 7 days a week and will be applied to the total bill in the restaurant or Marco's Private Dine. For each individual order placed, a maximum of four guests who are dining can claim from this discount.

Discount on drinks can only be claimed in conjunction with a meal either in Marco Pierre White Steakhouse Bar & Grill or Marco's Private Dine.

Excludes key dates including Valentines Day, Mother's Day, Father's Day, Christmas Day, Boxing Day and New Year's Eve.

#### **Triumph Bar - 10% off drinks**

A valid club card must be presented when ordering drinks in the Triumph Bar to qualify for the discount.

The 20% discount is available 7 days a week and will be applied to the total bill. For each individual order placed, a maximum of four guests can claim from this discount.

Discount cannot be used against 'Bottomless Brunch' and 'Cocktail Masterclass'.

#### **Best Available Accommodation - 10% off**

For the rate to be honoured a valid club card must be presented on check-in.

All reservations must be made direct with the hotel; any third party bookings will disqualify you from receiving a discount.

Reservations can only be made in the card holders name with a maximum of one room per night.

**Private Events - 5% off published rates**

Discounts on private events will only apply following an initial 6 month membership period. Any booking must show proof of membership before a discount can be applied.

Discounts on private events will only apply to room hire, pre-ordered food and drinks and can only be applied to contracted numbers. Any additional items added thereafter will be charged at the published rates.

Discounts cannot be applied to items sourced through third party companies, this includes but not limited to; DJ's and a chair covers.

Drinks purchased on the day of the event will not qualify for discount.

**Public Events - 10% off published rates**

Discounts on public events will only apply following an initial 3 month membership period. Any booking must show proof of membership before a discount can be applied.

'Public events' refers to any event that is hosted in one of the hotel's function suites i.e. Aylesford Suite, Guernsey Suite and Cedars Suite.

Each card holder can claim the discount for up to a maximum of six guests per event.

Discounts can only be applied to numbers confirmed at final payment stage. Any additional persons added thereafter will be charged at the published rates.

Drinks purchased do not qualify for discount.

Excludes key dates including Christmas Day.

**Spa Treatments - 15% off**

A valid club card must be presented at the Spa when arriving for your treatment(s) to qualify for the discount.

All spa treatments must be made direct with the hotel, any third party bookings will disqualify you from receiving a discount.

The 20% discount is available 7 days a week. A maximum of one guest per member can claim from this discount.

Spa retail products do not qualify for discount.

All standard spa terms and conditions apply.

**General**

The Manor Hotel may withdraw the scheme at any time, although it will honour valid claims that have been notified in advance.

Lost cards will be replaced accordingly.

Your club card cannot be used in conjunction with any other promotion or offer.

The Manor Hotel reserves the right to deem invalid any claim at its discretion if it believes the claim has been falsely submitted. Unconditional withdrawal from the scheme will follow if it is considered that the claim was done to falsely claim goods from the Manor Hotel.

All participants must abide by these terms and conditions. The Manor Hotel reserves the right to cancel the participation of any participant it believes to be acting in violation of these terms and conditions. The Manor Hotel's decision shall be final, and no correspondence will be entered into.

The Manor Hotel reserves the right to make any change to the scheme or to these terms and conditions at any time.